

Protocol for Conflict Resolution between Students and Thesis Supervisors



Conflict

In this protocol, conflicts are understood as a situation that occurs between the thesis supervisor and the student, which doesn't constitute an infraction, but impacts the development of the thesis.

Academic Conflicts

Good Working Relationship Conflicts

Sexual Violence Situations



Sexual Violence Victim Support and Prevention Unit (UVS)

Sexual violence is considered a sanctionable infraction by the Sexual Violence in the university Context Regulations.

End of Conflict

Is the problem resolved?
YES

1



Discussing the issue with the thesis supervisor/student involved

Is the problem resolved?
YES

2



Collaborating on a solution with the respective programme authorities

Is the problem resolved?
YES

3



Collaborating on a solution with the respective academic unit authorities

Is the problem resolved?
YES

4



Central level intermediation

Is the problem resolved?
YES



Request the intervention of the Graduate School Director



Mediation by the Ombudsman, Counsellor, or University Mediator

Academic Conflicts

Working Relationship Conflicts

Is the problem resolved?
YES

5



Complaint Filed with the General Secretariat

Is the problem resolved? No and it constitutes an infraction